

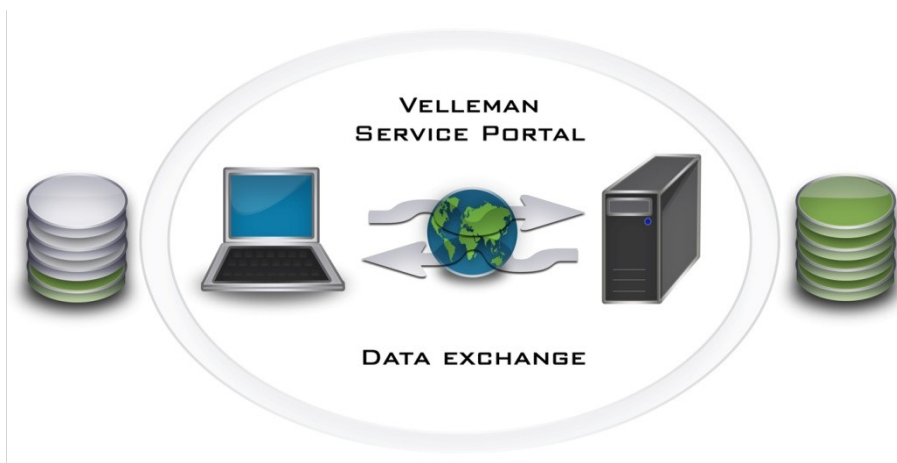
# Velleman Service Portal

## Connecting systems

### What is it?

The Velleman Service Portal allows you to retrieve data in **real-time** from our product databases through several web services. These web services offer **product and stock information**, and are available **24/7**.

If you have an online web shop and wish to keep it up-to-date with our products, without manual intervention, then this is the solution for you. All services are **free** and easy to use. They implement the **latest technologies** supported by nearly every programming language on every platform.



## What can we offer?

The Velleman Service Portal offers eight web services giving you a complete description of one or more of our catalogued products.

A web service is basically a web application programming interface that can be accessed over a network (the Internet) and executed on a remote system hosting the requested service. Information is not stored locally but simply retrieved when needed.

Our web services are frequently used by online shops offering our products. These stores import our data using the Service Portal and stay up-to-date, effortlessly and without manual intervention.

### ***Product data***

Our web services allow you to retrieve information on any of our products, whether this is a Velleman, Perel, HQPower or Projects product. This information is available in a number of languages, such as English, Dutch, French and German.

What does this product information contain?

- ✓ Product name and description
- ✓ Technical details
- ✓ Specifications
- ✓ Features
- ✓ Images
- ✓ Packaging types
- ✓ Weight
- ✓ Status (obsolete, deleted, new of coming soon)
- ✓ Bar code
- ✓ Links to files (user manuals, etc.)
- ✓ Prices
- ✓ ...

### ***Stock level***

A dedicated web service allows you to retrieve stock information for a specific product. Simply enter the product code and the required quantity and you will receive the product's stock level.

Stock levels are updated once every day. A nightly script could download the complete stock information for all of our products offering you an up-to-date version the next morning.

### ***Product lists***

Through our web services we also offer lists of all our cataloged products, subdivided by country and language. These lists use a universal format known as XML. Usage is completely free and they can serve as a guide to make your initial import.

If desired you can adopt our entire product structure thanks to our category lists. These lists are also available in several languages.

## Getting started

Even through the Velleman Service Portal aims to offer an efficient and easy-to-use service, it will still involve some development time. You will need to write program code (whether it be in an existing ERP application, a web shop or any other application) to be able to call our web services.

Once the system is set up, you will be able to continue to reap its rewards. Your shop will keep growing as our product range extends.

Whether you choose to call upon the services of an external software developer or you prefer getting started yourself, please do not hesitate to contact us for more technical information on the use of our web services.

Prices are not yet available but will be in the future through a separate web service.

Contact us: [gvb@velleman.be](mailto:gvb@velleman.be)

