



etiampro: 

# QUICKSTART GUIDE

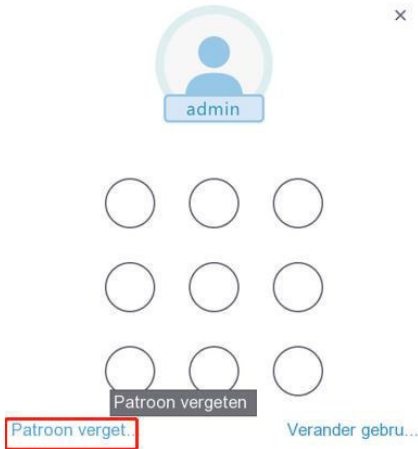
## How to reset the password of your NVR

You can reset your password using 2 methods: via Guarding Vision or via e-mail verification (your recovery e-mail address entered during the first configuration).

### METHOD 1: GUARDING VISION

Open the login menu and click Patroon Vergeten.

If only a full screen is displayed without menu, open the menu of your NVR. To do so, click with the right button of your mouse somewhere on your screen, select Exit Full Screen and log out on your NVR. Next, select Patroon Vergeten.



Next, select Wachtwoord Vergeten.



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Check the option Verify by Guarding Vision and click OK.

Wachtwoord opnieuw instellen



Verificatiemethode: Appscan QR

1. Download Guarding Vision om de QR-code te scannen om het wachtwoord opnieuw in te stellen.
2. Nadat de QR-code wordt gescand, ontvangt uw gereserveerde e-mail x\*\*\*\*@velleman.eu binnen 5 min. een verificatiecode.
3. Voer de verificatiecode in het onderstaande tekstvak in.

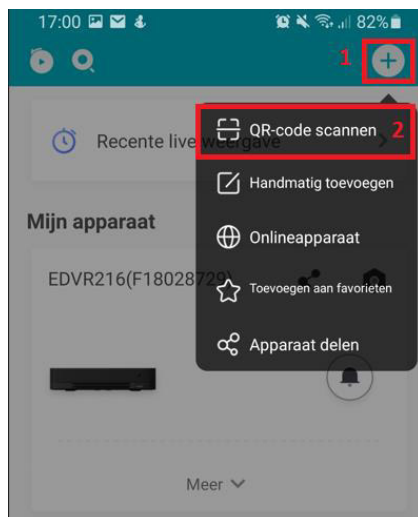
Voer de verificatiecode in

Annuleer

Oké

Open the Guarding Vision app on your mobile device.

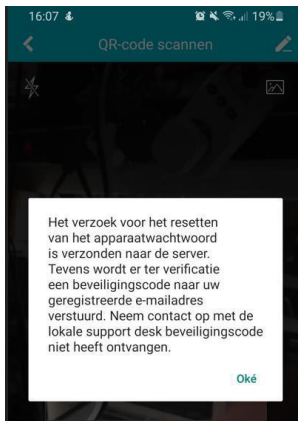
1. Click on the + icon.
2. Select QR-code Scannen.



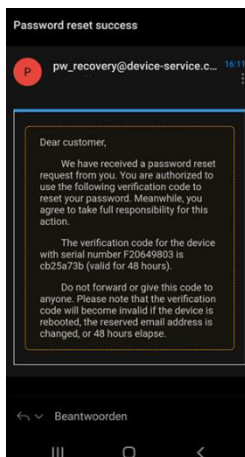
- 3. Scan the displayed QR code of the device.



- 4. You will receive the message below.




- 5. You will receive an e-mail with the verification code. Make sure to check your spam box if you do not see the message in your inbox.




**6.** Enter the verification code.

Wachtwoord opnieuw instellen



Guarding Vision APP



QR-code van apparaat

Verificatiemethode: Appscan QR

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2. Nadat de QR-code wordt gescand, ontvangt uw gereserveerde e-mail x\*\*\*\*@velleman.eu binnen 5 min. een verificatiecode.
3. Voer de verificatiecode in het onderstaande tekstvak in.

Kopieer | Plakken

|   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 |
| q | w | e | r | t | y | u | i | o | p |
| a | s | d | f | g | h | j | k | l |   |
| o | z | x | c | v | b | n | m |   |   |

Annuleer
Oké

**7.** Enter a strong password. Confirm by entering the same password and click OK.

Wachtwoord opnieuw instellen

Gebruikersnaam: admin

Nieuw wachtwoord maken:

Bevestig Paswoord:

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Wachtwoord opnieuw instellen

Gebruikersnaam: admin

Nieuw wachtwoord maken:

Sterk

Bevestig Paswoord:

Oké
Annuleer

**8.** Click Yes. The connected cameras will all receive the strong password by the NVR.

Wachtw

?
Bevestigen
×

Dupliceer het wachtwoord naar IP-camera's die zijn verbonden met het standaardprotocol.

Ja
Nee

Oké
Annuleer

**9.** Enter your strong password.



Welkom

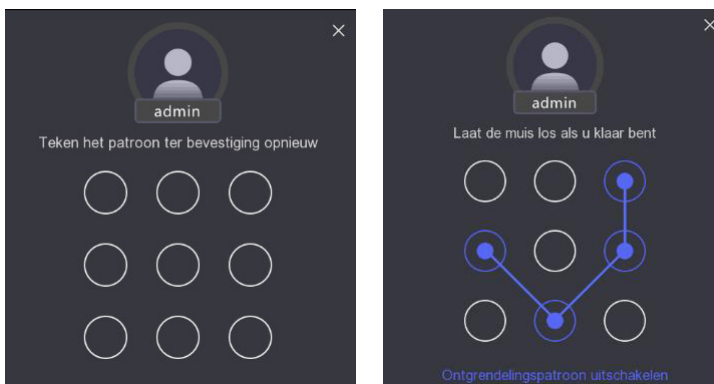
admin

Wachtwoord

[Wachtwoord vergeten?](#)

Inloggen

**10.** Redraw your unlock pattern. Remember that the pattern must contain at least 4 circles.



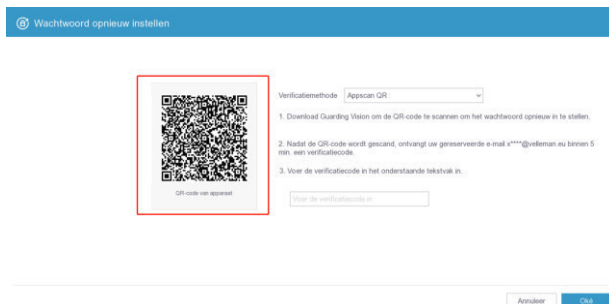
**11.** The NVR has been reset.

**METHOD 2: E-MAIL VERIFICATION**

1. Select Wachtwoord Vergeten.



2. Check the option Verify by E-Mail and click OK.
3. Open the camera app on your smartphone. Scan the displayed QR code.

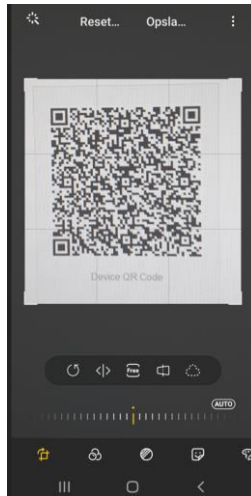


4. Take a picture of the QR-code with the camera app.

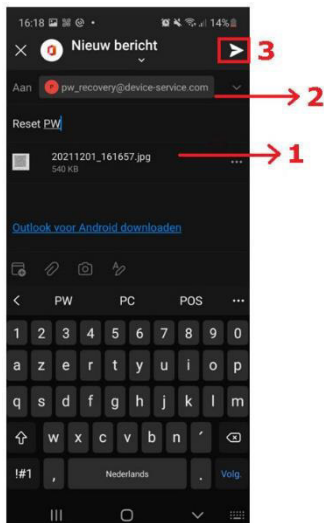


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5. Edit the picture and save it onto your smartphone. Make sure the picture is not blurred.



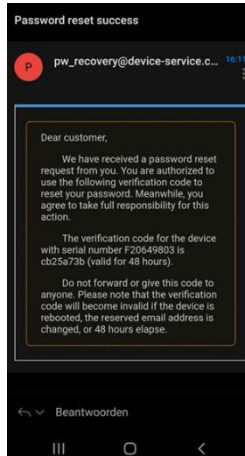
6. Open a new e-mail add the QR-code picture as an attachment. Send this mail to pw\_recovery@device-service.com.






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7. You will receive an e-mail with the verification code. Make sure to check your spam box if you do not see the message in your inbox.



8. Enter the verification code.

Wachtwoord opnieuw instellen



QR code toevoegen

Verificatiemethode: Appscan QR

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2. Nadat de QR-code wordt gescand, ontvangt u gereserveerde e-mail \*\*\*\*\*@velleman nu binnen 5 min. een verificatiecode.
3. Voer de verificatiecode in het onderstaande tekstvak in.

9. Enter a strong password. Confirm by entering the same password and click OK.

|  |  |
|--|--|
| <p>Wachtwoord opnieuw instellen ×</p> <p>Gebruikersnaam admin</p> <p>Nieuw wachtwoord maken <input type="text"/></p> <p>Bevestig Paswoord <input type="text"/></p> <p><input type="button" value="Oké"/> <input type="button" value="Annuleer"/></p> | <p>Wachtwoord opnieuw instellen ×</p> <p>Gebruikersnaam admin</p> <p>Nieuw wachtwoord maken <input type="text" value="*****"/></p> <p style="text-align: right; margin-right: 20px;">Sterk</p> <p>Bevestig Paswoord <input type="text" value="*****"/></p> <p><input type="button" value="Oké"/> <input type="button" value="Annuleer"/></p> |
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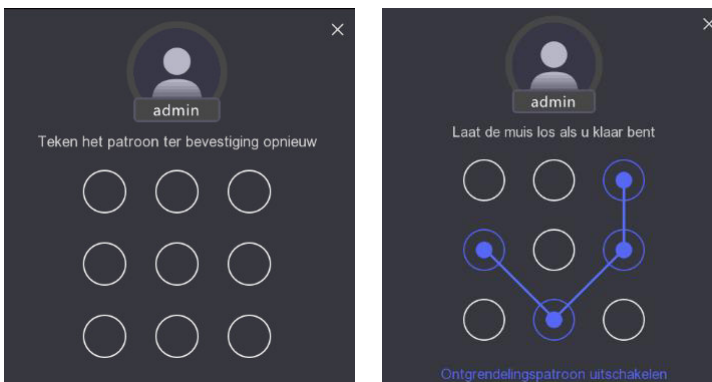
10. Click Yes. The connected cameras will all receive the strong password by the NVR.



11. Enter your strong password.



12. Redraw your unlock pattern. Remember that the pattern must contain at least 4 circles.



13. The NVR has been reset.



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