# **Software Installation & Setup**

for Remote Surveillance via GPRS / 3G Mobile Phones or PDA

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#### **CHECKLIST BEFORE USING**

Device	Make sure	
WINDOWS MOBILE PHONE	The operating system is Windows Mobile 5.0 Packet PC /	
	6.0 Professional*. Windows Mobile 5.0 Smartphone / 6.0	
	Standard is NOT supported.	
	J2ME MIDP2.0 is supported.	
	Internet services via WiFi or GPRS / 3G networks are	
	subscribed and available to use. For details, please check with	
	your local network operator or service provider.	
GPRS / 3G Mobile Phones	J2ME is supported.	
	Internet services via GPRS / 3G networks are subscribed and	
	available to use. For details, please check with your local	
	network operator or service provider.	
	The port number of the connected device (such as DVR or	
	network camera) is NOT 80. The suggested port number is 88.	
iPhone	Go to the application store and search eagleeyes.	
	Download the iPhone compatible software	

Make sure your PDA or mobile phones conform to the following requirements:

\* We do not guarantee the compatibility of the mobile surveillance software in every touch panel PDA brand with the operating system of Windows Mobile 5 Packet PC / 6.0 Professional.

**NOTE:** First of all you have to set up the network configuration for the DVR and router. Check if you can log into the DVR via a PC connected to another modem (see diagram)



## **INSTALLATION & SETUP**

## Software Download

STEP1: To download the software for mobile surveillance, please visit the following website address from your PDA or mobile phones: <u>http://211.75.84.102/fae/MobileAP/index.html</u> or <u>http://www.eagleeyescctv.com/</u>

#### NOTE: The Internet access setting via WiFi or GPRS / 3G networks varies

depending on different PDA or mobile phone brand. For details, please refer to its individual user manual, or check with your local network operator or service provider.

#### NOTE: You might be charged for Internet access via WiFi or GPRS / 3G

networks. For the Internet access rate details, please check with your local network operator or service provider.

You will see the following five applications to download:

- o BackBerry Software
- o GPRS / 3G Software
- EagleEyes (J2ME New version)
- EagleEyes (For WinCE)
- o EagleEyes (For WinCE New Version)

**STEP2:** Select the application you need and start downloading. To know which program you should download, please refer to the following table:

Device	DVR model	download software
Symbian mobile	DVR4MQAEE, DVR8N and DVR8N2	GPRS/3G Software
Symbian mobile	DVR4H, DVR4L3, DVR4L4, DVR4L5 and DVR16H1	EagleEyes(J2ME NewVersion)
Windows mobile	DVR4MQAEE, DVR8N and DVR8N2	EagleEyes(For WinCE)
Windows mobile	DVR4H, DVR4L3, DVR4L4, DVR4L5, DVR8L1, DVR16L1 and DVR16H1	EagleEyes(For WinCE New Version)
BlackBerry	DVR4L3, DVR4L4, DVR4L5, DVR4H, DVR8L1, DVR16L1 and DVR16H1	BlackBerry_Software
iPhone	DVR4L3, DVR4L4, DVR4L5, DVR4H, DVR8L1, DVR16L1 and DVR16H1	iTunes application store

**STEP3:** Follow the on-screen instructions after downloading.

For mobile phones, the application will save to the location you specified.

For PDA, the application will save to "Programs".

## **GPRS / 3G MOBILE PHONE**

The setting interface of each mobile phone may vary depending on its individual brand. Therefore, the interface shown below only illustrates the main functions of the application, and is for reference only. For the actual display, please refer to your own mobile phone.

## With GPRS / 3G software installed

STEP1: Go to the location where you save the application, and you will see the item "Supervisor". STEP2: Select "Supervisor" to key in the information necessary for DVR or network camera remote access.

## 1. IP

Enter the IP address or hostname (ex. dyndns) of the device you want to connect.

## 2. PORT

Enter the port number used by the device you want to connect. You can use the port number from  $0 \approx 65536$  except 80. It's recommended to use 88.

## 3. UserName

Enter the user name used to access the DVRe you want to connect.

## 4. PassWord

Enter the password used to access the device you want to connect.

.ull 3G	16:53
Versio	on: (005)
Status: Login IP [192.168.1.10	
PORT 88	
UserName admin	
PassWord *****	
Connect	Advance

**STEP3:** Make sure the information above is correct, and confirm the connection set to start accessing the device remotely.

## With EagleEyes (J2ME New version) installed

STEP1: Go to the location where you save the application, and you will see the item "EagleEyes".

STEP2: Select "Connect & View" to go to the setting page, similar as follows. Key in the information necessary for DVR or network camera remote access.

	.ill 3G 16:53 🔳
Select Item	Address Book
Connect & View	Host Name : Office
Smart Monitor	User Name : admin
	Password :
	IP : 192.168.1.10
	Port : 88
Select Advance	OK Cancel

Select "Connect & View"

Create New Connection Set

## 1. Host Name

Give a name for this connection set.

#### 2. User Name

Enter the user name used to access the DVR you want to connect.

#### 3. Password

Enter the password used to access the DVR you want to connect.

4. IP

Enter the IP address or hostname (ex. dyndns) of the device you want to connect.

## 5. Port

Enter the port number used by the device you want to connect.

You can use the port number from  $0 \sim 65536$  except 80. It's recommended to use 88.

STEP3: Make sure the information above is correct, and confirm the connection set to save the setting, and at the same time, you will return to the previous layer.

STEP4: Select "Connect & View" again, and select the connection set you just created to start connecting to the device you want.



## PDA

The setting interface of each PDA may vary depending on its individual brand. Therefore, the interface shown below only illustrates the main functions of the application. For the actual display, please refer to your own PDA.

## With EagleEyes (For WinCE) installed

STEP1: Go to "Programs" "EagleEyes" to go to the setting page.

STEP2: Click "Device" to add a connection set, and key in the information necessary for DVR or network camera remote access.

EagleEyes Int 16:53 OK	EagleEyes I 16:53 OK	EagleEyes
	Label: Office	⊟ Device
	admin	Office
New Multiple	IP 192.168.1.10	
Edit Delete	Port B	
Device Search About		Device Search About

Create New Connection Set

Edit Connection Set

**Connection Set Created** 

## 1. Label

Give a name for this connection set.

## 2. (User Name)

Enter the user name used to access the DVR you want to connect.

## 3. (Password)

Enter the password used to access the DVR you want to connect.

4. IP

Enter the IP address or hostname (ex. dyndns) of the device you want to connect.

## 5. Port

Enter the port number used by the device you want to connect.

STEP3: Make sure the information above is correct, and confirm the connection set to save the setting, and at the same time, you will return to the previous layer. STEP4: Select the connection set you just created to start connecting to the device you want.

## With EagleEyes (For WinCE New version) installed

STEP1: Go to "Programs" -> "EagleEyes" to go to the setting page.

STEP2: Click "NEW DEVICE" to add a connection set, and key in the information necessary for DVR or network camera remote access.

	EagleEyes	16:53 OK	EagleEyes
Folder	Name: Transfer Method: IP Address: Port: User Name: Password: Stream Format:	Office           TCP           192.168.1.10           80           admin           ••••••           MPEG4	Device
	AV Option:	VIDEO  VIDEO	NEW DEVICE NEW GROUP NEW FOLDER

Create New Connection Set

Edit Connection Set

**Connection Set Created** 

## 1. Name

Give a name for this connection set.

## 2. Transfer Method

Select TCP or UDP.

## 3. IP Address

Enter the IP address or hostname (ex. dyndns) of the device you want to connect.

#### 4. Port

Enter the port number used by the device you want to connect.

## 5. User Name

Enter the user name used to access the DVR you want to connect.

## 6. Password

Enter the password used to access the DVR you want to connect.

## 7. Stream Format

Select MPEG4, JPEG or H.264 (if available).

## 8. AV Option

Select VIDEO, or VIDEO / AUDIO.

STEP3: Make sure the information above is correct, and confirm the connection set to save the setting, and at the same time, you will return to the previous layer.

STEP4: Select the connection set you just created to start connecting to the device you want.

## **AVAILABLE FUNCTIONS**

When the installation is completed, you can start the remote surveillance via your device now. The functions available are depending on the remote device you have, and the software you installed. For details, please refer to the following sections.

## GPRS / 3G MOBILE PHONE With GPRS / 3G software installed

#### a) DVR Mode

- Single channel switch
- 4-cut / 9-cut / 16-cut display mode switch
- b) PTZ Mode
  - Hot point
  - Auto pan
  - Zoom in / out
  - Focus in / out



DVR Mode

PTZ Mode

## With EagleEyes (J2ME New version) installed

DVR Mode

- Single channel switch
- 4-cut / 9-cut / 16-cut display mode switch
- Quality change

III 3G EagleEyes 16:53	.III 3G EagleEyes 16:53	Quality 16:53     Incompare the second
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 🖽 🎟 🎟	Info Quality	
Options Exit	Select Cancel	OK EXIT

DVR Mode - Main Panel

DVR Mode - Quality Select

DVR Mode - Quality Options

## WINDOWS Mobile

## With EagleEyes (For WinCE) installed

- a) DVR Mode
  - Single channel switch
  - 4-cut / 9-cut / 16-cut display mode switch
  - Snapshot

## b) PTZ Mode (from left to right)

- Preset point 1~16 selection (switch to DVR and click "CH")
- Focus near / far
- Zoom in / out
- Max Zoom in / out
- Auto pan
- Pan / tilt / zoom control



DVR Mode

EagleEyes I 16:53 OK	EagleEyes	
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1 2 3 4 5 6 7 8 PRESET 9 10 11 12 13 14 15 16	ΞQ	
DVR PTZ	DVR PTZ	

PTZ Mode

## With EagleEyes (For WinCE New version) installed

a) DVR Mode

- Record / playback at the remote site
- Playback
- Channel switch
- Remote independent operation
- 4-cut / 9-cut / 16-cut display mode switch
- Quality change
- b) PTZ Mode
  - Record at the remote site
  - Pan / tilt / zoom control
  - Auto pan
  - Auto Tracking
  - Focus near / far
  - Preset point 1~16 selection



DVR Mode

PTZ Mode